

ePROVIDETM

Submit a Request to the PROVIDETM team



Step 1: Login

- Please go to the following url

<https://eprovide.mapi-trust.org>



- As a prerequisite, you have already:
 - Created your Client Accountor
 - Joined an existing Client Account

Step 2: Login

The screenshot shows the ePROVIDE website interface. At the top left is the logo "ePROVIDE™ Online Support for Clinical Outcome Assessments". The main header features a blue banner for "PROLABELS" with the text "The unique database that summarizes information and trends in granted COA labeling claims from the FDA and EMA." and a "SUBSCRIBE" button. Below this is a navigation menu with links: HOME, ABOUT, SUBSCRIPTIONS, PRODUCTS, NEWS, and OUR COA CATALOG. The main content area is divided into two sections: "SEARCH" with a search input field and a magnifying glass icon, and "LATEST NEWS" featuring a news item titled "ISPOR 22nd Annual European Congress" with a date of November 7-11, 2015, and location in Milan, Italy. At the bottom, there are four product categories: PROGOLID (1133 COA Instruments), PROLABELS (1005 Drug Approvals), PROINSIGHT (24 Guidelines), and PROVIDE (139 COA Instruments Distributed by Mapi Research Trust). A "See more" button is located below the PROINSIGHT category, and a "View the COA catalog" button is below the PROVIDE category.

Click here

Step 3: Login

The screenshot shows a web browser displaying the ePROVIDE website. The page has a header with the logo and navigation menu, and a main content area with a login form. Two purple arrows provide instructions: one pointing to the input fields and another pointing to the login button.

ePROVIDE™
Online Support for Clinical Outcome Assessments

HOME ABOUT SUBSCRIPTIONS PRODUCTS NEWS **OUR COA CATALOG**

LOGIN

Email address

Password

Maximum 5 attempts
[Forgot your password?](#)

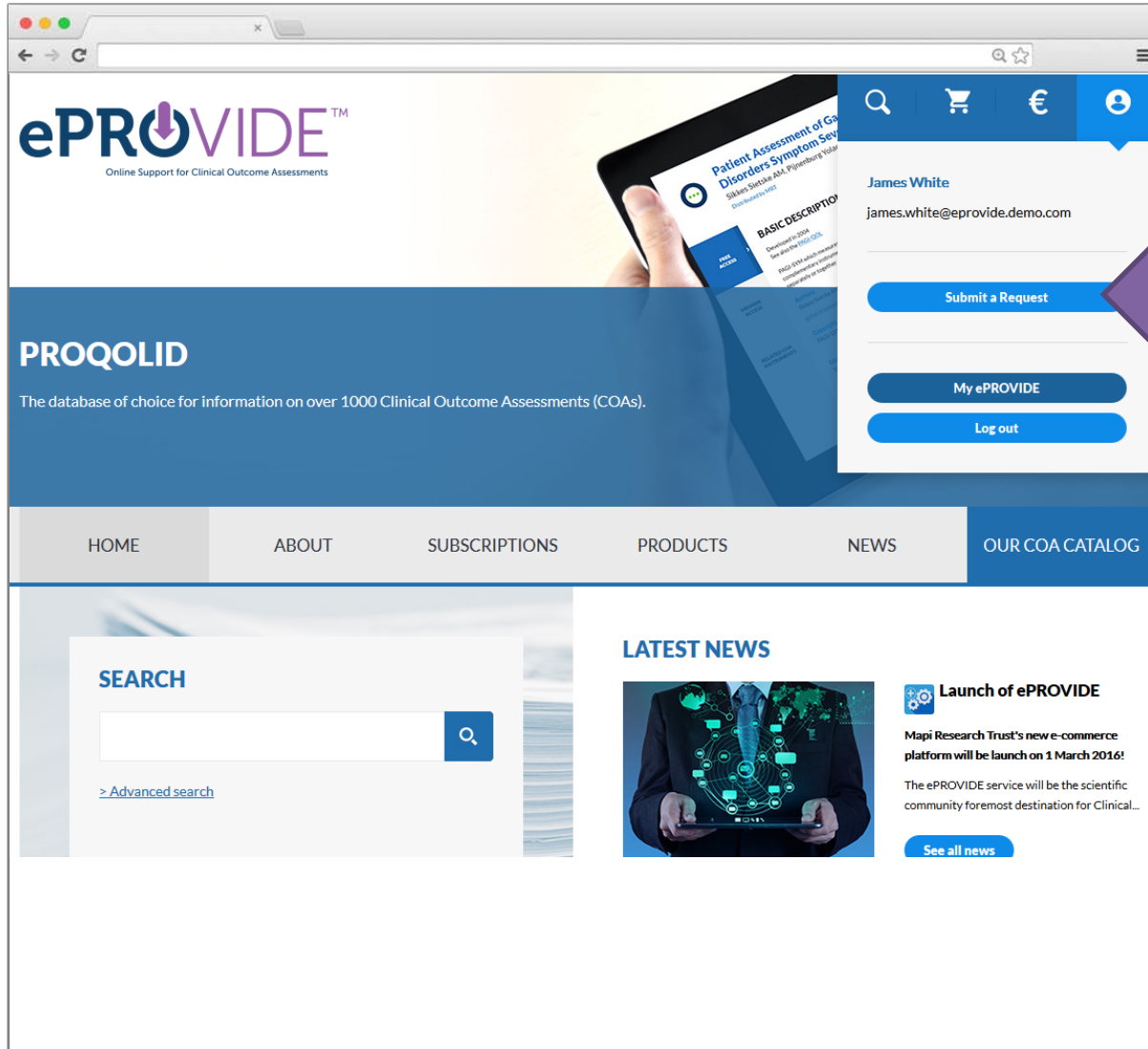
LOGIN >

Not registered yet?

1- Enter your email address and password

2- Click here

Step 4: Submit a Request



The screenshot shows the ePROVIDE website interface. At the top left is the ePROVIDE logo with the tagline "Online Support for Clinical Outcome Assessments". Below this is a section for "PROQOLID", described as "The database of choice for information on over 1000 Clinical Outcome Assessments (COAs)". A navigation menu includes links for HOME, ABOUT, SUBSCRIPTIONS, PRODUCTS, NEWS, and OUR COA CATALOG. On the right side, a user profile for James White is displayed, including the email address james.white@eprovide.demo.com and three buttons: "Submit a Request", "My ePROVIDE", and "Log out". A purple arrow points to the "Submit a Request" button. Below the navigation menu, there is a search bar and a "LATEST NEWS" section featuring an article titled "Launch of ePROVIDE" with a "See all news" button.

Step 5: Complete the Request form

The screenshot shows the ePROVIDE website interface. At the top, there is a navigation bar with the ePROVIDE logo and the tagline 'Online Support for Clinical Outcome Assessments'. Below this is a main navigation menu with links for HOME, ABOUT, SUBSCRIPTIONS, PRODUCTS, NEWS, and OUR COA CATALOG. The current page is 'MY PROVIDE REQUESTS', as indicated by the breadcrumb trail: HOME > MY EPROVIDE > MY PROVIDE REQUESTS. A secondary navigation bar contains icons and labels for MY PROFILE, MY CLIENT ACCOUNT, MY SUBSCRIPTIONS, MY ORDERS, MY PROVIDE REQUESTS (highlighted in blue), and COLLABORATIVE SPACE. Below this, the 'MY PROVIDE REQUESTS' section features two buttons: '+ New Request' and 'Ad-hoc Request'. A purple arrow points to the 'New Request' button, and a green arrow points to the 'Ad-hoc Request' button. A user profile icon labeled 'ACCOUNT ADMINISTRATOR' is visible on the right side of the page.

If the Request has to be included in the PROVIDE™ subscription, click on **New Request**

For any other request, click on **Ad-hoc Request**

Step 6: Complete the Request form

The screenshot shows a web browser window with a navigation bar at the top containing links for MY PROFILE, MY CLIENT ACCOUNT, MY SUBSCRIPTIONS, MY ORDERS, MY PROVIDE REQUESTS (highlighted in blue), and COLLABORATIVE SPACE. Below the navigation bar is the heading 'NEW REQUEST'. The main content area is titled 'REQUEST' and contains the following form fields:

- Subject ***: A text input field.
- Description ***: A larger text input field.
- Instruments**: A text input field.
- Other instrument**: Radio buttons for Yes and No, with 'No' selected.
- Languages**: A text input field.
- Mode of administration**: A dropdown menu with 'Both (paper and e-application)' selected.
- Study financing**: A dropdown menu with an information icon (i) to its right.
- Expected timelines**: A text input field.
- Attached document**: A text input field.

A purple arrow points from the right side of the form towards the 'Subject' and 'Description' fields, with a text box containing the instruction: '1- Complete at least the mandatory fields'.

Step 7: Complete the Request form

The screenshot shows a web browser window with a request form. The form is divided into two main sections: "MY ADDRESS" and "REQUEST INFORMATION".

MY ADDRESS

- Use client account address
- Line 1***
- Line 2**
- Zipcode*** **City***
- Region**
- Country**

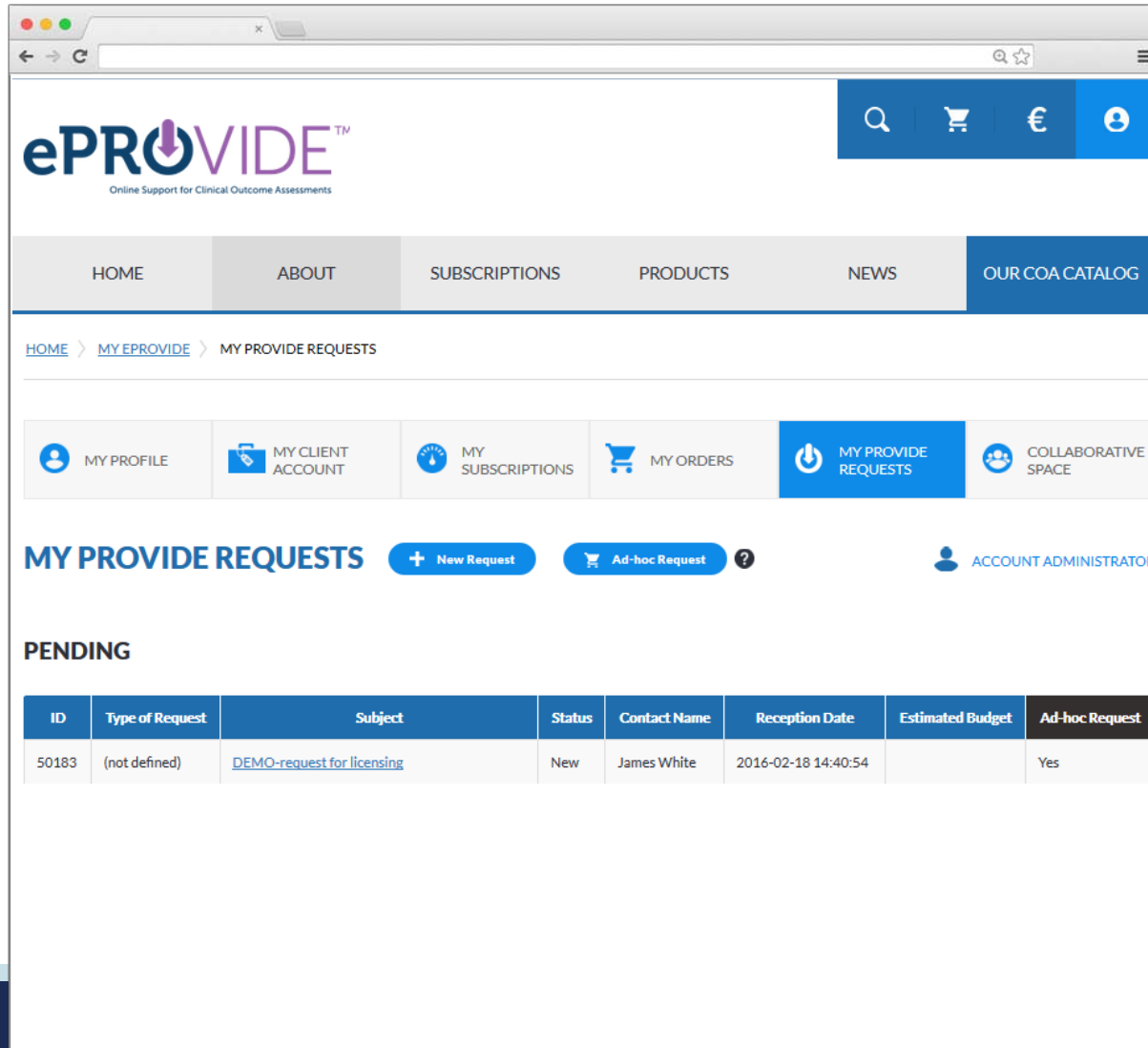
REQUEST INFORMATION

- Study/Protocol number**
- PO Number**
- VAT Number**

At the bottom of the form, there is a blue button labeled "Send >". A purple arrow points from the right towards this button, with the text "Submit your Request" written inside it.

Step 8: Request submission confirmation

- You will receive an email notification confirming the reception of your request as shown below



The screenshot displays the ePROVIDE web application interface. The header includes the ePROVIDE logo (Online Support for Clinical Outcome Assessments) and navigation icons for search, shopping cart, currency (€), and user profile. The main navigation bar contains links for HOME, ABOUT, SUBSCRIPTIONS, PRODUCTS, NEWS, and OUR COA CATALOG. The breadcrumb trail shows the user is in MY PROVIDE REQUESTS. A secondary navigation bar includes MY PROFILE, MY CLIENT ACCOUNT, MY SUBSCRIPTIONS, MY ORDERS, MY PROVIDE REQUESTS (highlighted), and COLLABORATIVE SPACE. Below this, the MY PROVIDE REQUESTS section features a '+ New Request' button, an 'Ad-hoc Request' button with a help icon, and the user's role 'ACCOUNT ADMINISTRATOR'. The 'PENDING' section contains a table with one request entry.

ID	Type of Request	Subject	Status	Contact Name	Reception Date	Estimated Budget	Ad-hoc Request
50183	(not defined)	DEMO-request for licensing	New	James White	2016-02-18 14:40:54		Yes

Step 9: Request follow-up

- You will receive email notifications according to the status of your request and our PROVIDE™ team will handle it until final delivery



Thank You

MapiTM 
Insight for solutions

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