



<https://eprovide.mapi-trust.org/>

## User Guide

### 2nd Edition

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## 1. How do I get started?

To join your company's client account, you need a 16-character invite code. If this code was not communicated to you, please contact your account administrator.

### **I have received the invite code. How can I join in?**

1. Go to: <https://eprovide.mapi-trust.org/>
2. Click on the **login icon** in the website header
3. Click on **Not registered yet?**

The screenshot shows the ePROVIDE website interface. At the top left is the ePROVIDE logo with a purple circle containing the number '1' next to it. To the right is a search bar with the placeholder text 'COA, disease, drug, health topic, author...' and a magnifying glass icon. Below the search bar is a link for 'Advanced Search'. To the right of the search bar are icons for 'Login' (a person icon) and 'Cart' (a shopping cart icon), with a purple circle containing the number '2' next to the Login icon. Further right is a blue button labeled 'SUBSCRIBE NOW'. Below the search bar is a navigation menu with links: 'PROQOLID', 'PROLABELS', 'PROINSIGHT', 'PROVIDE', 'ABOUT', 'OUR CATALOG', and 'SUBMIT A REQUEST'. The main content area is split into two columns. The left column is titled 'ALREADY HAVE AN ACCOUNT' and contains a login form with fields for 'Email address' and 'Password', a 'LOGIN >' button, and links for 'Forgot Your Password?' and 'Maximum 5 attempts'. The right column is titled 'NOT REGISTERED YET' and contains a blue button labeled 'NOT REGISTERED YET?' with a purple circle containing the number '3' next to it.

4. Complete the form
5. Under **Organization**, check **Yes** at item **My company is already a subscriber**
6. Enter the invite code and click on **Register**

**SIGN-IN INFORMATION**

**Email Address \***

**Confirm email \***

**Password \***  
8 characters including at least one special character such as `,:;!%\$&^#@

**Confirm Password \***

**PERSONAL INFORMATION**

**First Name \***

**Last Name \***

**Title**  
Ex: Professor, HEOR Director  
Your professional title

**Phone**  
15 digits allowed, no space, no characters other than +

**ORGANIZATION**

**My company is already a subscriber \***  
 Yes  No

To join your company's subscription, click Yes. You will be asked an invite code.

**Invitation code \***  
XXXX-XXXX-XXXX-XXXX

**REGISTER**

You will be notified when your request has been accepted by your account administrator. You can then start using the website.

## **2. Technical Support**

For any technical issue (connections, passwords etc...) regarding ePROVIDE<sup>™</sup>, please contact our help desk at:

[eprovidetechnicalsupport@mapi-trust.org](mailto:eprovidetechnicalsupport@mapi-trust.org)